

ROBOVISION'S EXTERNAL PRIVACY STATEMENT

This Privacy Statement describes how **Robovision BV**, with registered offices at Isabella Brantstraat 31, 2018 Antwerpen (Belgium), company number 0899613236 ("**Robovision**", "**we**" or "**us**") processes your personal data.

Personal data is information that relates to an identified or identifiable natural person.

As a controller, we endeavour to process your personal data in compliance with the European Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (the "**General Data Protection Regulation**" or "**GDPR**").

How do we use your personal data?

We collect personal data for the following purposes:

a) Direct marketing

For this purpose, we process the following personal data:

- Identification and contact details (surname, first name, address and telephone number)
- Personal characteristics (language)
- Data related to occupation and career

The personal data may be supplemented by with information obtained from public sources (e.g. social networks, such as LinkedIn).

If you are a client of Robovision, the legal basis is our legitimate interest (in particular freedom of entrepreneurship). If you are not a client of Robovision, the legal basis is your consent.

Unless a legal retention period applies, the data shall be retained for a period of 3 years after the last meaningful contact between us and you. The initial period may be prolonged subject to your consent.

b) Customer management

We process the following personal data in the context of our customer management activities:

- Identification and contact details (surname, first name, address, telephone number)
- Financial data (for example, data relating to payment)
- Personal characteristics (language)
- Data relating to occupation and career

The personal data may be supplemented with information obtained from public sources (e.g. social networks, such as LinkedIn, the "Banque-carrefour des entreprises" database, etc).

The legal basis is contractual necessity and for some personal data, our legal obligation. Personal data described above must be provided to enable the performance of the contract. If you do not provide this personal data, the contract may not be performed.

Unless a legal retention period applies, data shall be retained for a period of 10 years after the end of the contractual relationship.

c) Supplier management

We process the following personal data in the context of our supplier management activities:

- identification and contact details of you and/or your employees (surname, first name, address, telephone number)
- financial data (for example, data relating to payment)
- personal characteristics (language)
- data relating to occupation and career

The personal data may be supplemented with information obtained from public sources (e.g. social networks, such as LinkedIn, the “Banque-carrefour des entreprises” database, etc).

The legal basis is contractual necessity and for some personal data, our legal obligation. Personal data described above must be provided to enable the performance of the contract. If you do not provide this personal data, the contract shall not be concluded.

Unless a legal retention period applies, data shall be retained for a period of 10 years after the end of the contractual relationship.

d) Legal obligations

In the context of our legal obligations (e.g. accounting and tax obligations), we process the following data:

- identification and contact details (surname, first name, address, telephone number)
- financial data (for example, payment data)

The legal basis is our legal obligation.

The data shall be retained for the duration of the legal retention period.

e) Statistical purposes

We process personal data in the context of the creation of statistical models. For each of these processing activities, a specific privacy statement shall apply.

Who are the recipients of your personal data?

We might share your personal data with other recipients, such as:

- processors which provide us with services
- national and European public authorities
- banks, insurance companies and payment service providers
- our professional advisers and lawyers

Your personal data may be transferred to countries outside the European Economic Area. If the legislation of those countries does not offer an adequate protection, Robovision will ensure the adequate protection of your personal data by means of other mechanisms permitted under the GDPR. For the United States of America, Robovision relies on the EU/US Privacy Shield or standard contractual clauses. For other countries, Robovision relies on standard contractual clauses. You can find more information about the EU/US Privacy Shield on the website of the European Commission (https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/eu-us-data-transfers_en) and on the website of the United States of America government (<https://www.privacyshield.gov/welcome>). You can find more information about the standard

contractual clauses on the website of the European Commission (https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en).

You may also contact us if you have further questions about the transfer of your personal data.

What rights do you have regarding the processing of your personal data?

According to the General Data Protection Regulation, you have the right:

- to access and receive a copy of your data;
- to rectify your data if it is inexact;
- to object to the processing for direct marketing and for reasons related to your particular situation;
- to erase or restrict your data ('right to be forgotten');
- when the processing is based on consent, to retract your consent at any time; and
- to data portability when the processing is based on consent or contractual obligation.

You have the right to lodge a complaint with the competent supervisory authority (for Belgium, this is the Belgian Data Protection Authority).

To exercise these rights, you must respect the conditions provided by the RGPD. Alternatively, to make things easier, you can contact us at the address below.

In case of reasonable doubt about your identity, we reserve the right to ask for proof of identity.

Implementation of security measures

According to the applicable law, we have implemented an adequate system of protection of your personal data. These measures include technical and organisational measures required to protect your personal data against the accidental or unauthorised destruction, loss, alteration, unauthorised disclosure or access to your personal data.

Nevertheless, no security system can guaranty 100% security. You also have a role to play regarding the security of your data, which includes protecting your user account data and choosing a strong password. We remain at your disposal should you have any questions relating to the confidentiality and the safety of your personal data.

How to contact us

To exercise your data protection rights or if you have any question relating to the processing of your personal data, do not hesitate to send an email to privacy@robovision.eu.

Updates

Please note that we reserve the right to update this document from time to time.

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